

Xerox eConcierge®

We'll take care of it.

CUSTOMER BROCHURE

The Xerox eConcierge® program provides free service for your printers — a \$1,675* benefit per printer. There's no contract. Simply sign up and let us take it from there.



HOW IT WORKS

1. Enroll in Xerox eConcierge® anytime within the standard one-year new printer warranty period. Once enrolled, you'll be prompted to download the Supplies Assistant.
2. The Supplies Assistant will monitor the supply levels of all the printers on your network and send you an automatic alert when they run low.



3. In 60 seconds and a few clicks, your toner order is placed and on its way.
4. Activate your extended service benefit simply by using Xerox eConcierge® for a minimum of 30 days and by ordering two eligible supply items for each qualifying Xerox® printer.
5. Maintain your extended service by continuing to order supplies as needed through the Xerox eConcierge® Supplies Assistant or Customer Portal. It's that easy.

Contact your Xerox eConcierge® provider for more information or visit xerox.ca/eConcierge to get started.

* Average cost of extended service coverage for four years when purchased separately. Prices vary by model.

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